The instructions below are for Windows 7 and 10. The procedure is the same for all versions of Windows servers, although the actual descriptions might be different.

This procedure is to be run on the device that the Trimble Field Points license is installed on.

If that device is not known, run the procedure, "Where is TFP pointing for license.

Open Windows/File Explorer



On Windows 10 and most servers, the C drive is in File Explorer: *This PC\Windows(C:\ProgramData)* On Windows 7 the C drive is in Windows Explorer: *Computer\OSDisk(C:)\ProgramData*

📙 I 🎐	_ -	ProgramData	
File	Home	Share View	
\leftarrow \rightarrow	· ↑	> This PC > Windows (C:) > ProgramData	

The ProgramData folder is a hidden folder. If you did not show hidden files and folders earlier, you must do it now. See the document, "Make ProgramData Visible"

Find the folder name. "RLM"

📙 🛛 🚽 🕴 ProgramData						_		×
File Home Share View								~ 🕐
← → × ↑ 🔁 > This PC > Windows (C:) > ProgramData v 🖏 Search Program								Q
Reprise License Manager	Name	Date modified	Туре	Size				^
Support	Microsoft	12/20/2017 12:25	File folder					
🗱 Dropbox	Microsoft OneDrive	10/6/2017 9:36 AM	File folder					
	NVIDIA	2/1/2018 8:19 AM	File folder					
le OneDrive	NVIDIA Corporation	9/7/2017 2:20 PM	File folder					
This PC	A Package Cache	1/11/2018 3:54 PM	File folder					
A360 Drive (iim oshea@trim)	Qualcomm	9/7/2017 3:16 PM	File folder					
Desisten	QuickPen	9/13/2017 10:57 AM	File folder					
Desktop	regid.1991-06.com.microsoft	1/22/2018 7:57 AM	File folder					
Documents	Reprise	2/2/2018 12:00 AM	File folder					
Downloads	restored_quar	12/28/2017 4:07 PM	File folder					
J Music	RevitInterProcess	2/2/2018 8:55 AM	File folder					
Pictures	RLM	1/31/2018 11:29 AM	File folder					
Videos	SafeNet Sentinel	1/11/2018 3:54 PM	File folder					
Windows (C:)	SnowSoftware	10/23/2017 7:49 AM	File folder					
Autodesk	SoftwareDistribution	7/16/2016 5:47 AM	File folder					
Autodesk	Trimble	12/13/2017 1:40 PM	File folder					
Dell	USOPrivate	11/16/2016 8:08 PM	File folder					
Intel	USOShared	11/16/2016 8:08 PM	File folder					
PerfLogs	WebEx	1/31/2018 11:09 AM	File folder					
Program Files	Xerox	9/20/2017 4:06 PM	File folder					
Program Files (x86)	50.install.log	12/28/2017 4:07 PM	Text Document	1 KB				
ProgramData	1514502402.bdinstall.bin	12/28/2017 4:08 PM	BIN File	494 KB				
T	🔁 This PC - Shortcut	1/3/2018 8:08 AM	Shortcut	1 KB				*
39 items							[== 🖿

Open the RLM folder and find this file:

trmbldg_license_server.lic

📙 📝 📙 🖛 RLM							-	□ ×
File Home Share	View							~ 🕐
← → × ↑ 📴 > This PC > Windows (C:) > ProgramData > RLM 🗸 🗸						νŌ	Search RLM	م
From Bryce to Jim	* ^	Name	Date modified	Туре	Size			
📃 Desktop	*	ActivateLicenseServer.exe	3/18/2015 12:24 PM	Application	7 KB			
👆 Downloads	*	ActivateLicenseServer.Licensing.dll	3/18/2015 12:33 PM	Application extens	36 KB			
Documents	*	debug.txt	2/2/2018 3:21 PM	Text Document	2 KB			
Pictures	*	DevExpress.Data.v13.1.dll	3/17/2015 3:23 PM	Application extens	3,109 KB			
Reprise License Manag	er	DevExpress.Printing.v13.1.Core.dll	3/17/2015 3:23 PM	Application extens	2,311 KB			
RIM		DevExpress.Utils.v13.1.dll	3/17/2015 3:23 PM	Application extens	3,970 KB			
Connect		DevExpress.XtraEditors.v13.1.dll	3/17/2015 3:23 PM	Application extens	2,510 KB			
Support		DevExpress.XtraLayout.v13.1.dll	3/17/2015 3:23 PM	Application extens	809 KB			
Weekly		🚺 license-security-utility.ico	3/17/2015 4:32 PM	lcon	47 KB			
🗦 Dropbox		📧 rlm.exe	3/17/2015 4:32 PM	Application	2,036 KB			
		📧 rlmhostid.exe	3/17/2015 4:32 PM	Application	1,119 KB			
land ConeDrive		📧 rlmreread.exe	3/17/2015 4:32 PM	Application	1,119 KB			
💻 This PC		💿 rlmrunning.bat	3/17/2015 4:32 PM	Windows Batch File	1 KB			
A360 Drive (iim. oshea)	@trim!	📧 rlmutil.exe	3/17/2015 3:24 PM	Application	1,119 KB			
Desisten		running.txt	1/31/2018 11:28 AM	Text Document	1 KB			
		Trimble.FieldPoints.Core.Licensing.dll	3/18/2015 12:33 PM	Application extens	34 KB			
Documents		trmbldg.dlog	2/2/2018 3:21 PM	DLOG File	3 KB			
🕂 Downloads		📧 trmbldg.exe	3/17/2015 4:32 PM	Application	1,689 KB			
b Music		trmbldg_license_server.lic	1/31/2018 11:29 AM	LIC File	1 KB			
Pictures		🗟 trmbldg_rlm1102.dll	3/17/2015 3:24 PM	Application extens	710 KB			
Videos		📧 trmbldgid.exe	3/17/2015 4:32 PM	Application	122 KB			
Windows (C:)		🛃 URL	1/31/2018 11:28 AM	Internet Shortcut	1 KB			
22 items 1 item selected 24	↓ 41 bytes							

It is the only LIC file in the RLM folder

Open it in Notepad, Uncheck, "Always open with "

Save this file as a .txt file, somewhere convenient.

Send this file as an attachment, as a reply to the email sent to by your dealer